

Fresh approach for Greenwich

HOPE HEALTHCARE is demonstrating its commitment to staff development and continuous improvement with the implementation of a nationally recognised and fully accredited training program for cleaners at the Greenwich Hospital (Sydney, NSW).

The Certificate II and III in Health Support Services (Cleaning Support Services) is delivered in-house for employees by the Lennox Institute.

“The Lennox Institute is at the forefront of the implementation of this training package in NSW,” stated Lennox director Elaine Torode.

“At Hope Healthcare, people are both their focus and their most precious resource.

Common to all services is a team approach to caring, bringing together the skills of many health care disciplines, providing a valuable extra dimension truly effective health services should have.”

Since commencement of the training program employees are working together to put into practice the new skills they are learning. Some of the cleaners have been working for Hope Healthcare for a number of years.

“They have found the course is giving them a new and fresh approach to their jobs, highlighting for them the vital role that cleaning fulfils in a hospital environment,” Torode notes. /