

# NSW HOSPITAL NETWORKS RECOGNISE CERTIFICATE III HEALTH'S VALUE

A sense of commitment in its ability to deliver a quality service is paramount when it comes to the Sydney Eye Hospital (NSW Area Health Service). So, there was much to be celebrated when the latest Sydney Eye Hospital cleaning graduates received their Certificate III in Health Support Services.

“This is not just a certificate in the post and a thank you letter for our people, this accomplishment is something for the whole team to celebrate. It is almost as important to us as it is to our graduates that they bring their friends and family to graduation ceremony,” stated Sydney Eye Hospital’s professional development consultant Louise Fullerton.

In fact, in order to show how much of a priority the hospital puts on this accomplishment, graduates were also supported by their friends, supervisors and trainers.

“Although it started way back, a keen group of staff from Sydney Eye Hospital commenced the Certificate III Health Support Services. Training was delivered using face to face training in the workplace covering both the theoretical and practical components of the course,” related Lennox Institute’s Paul Morrell.

Andrew Bernard, Northern Hospital Network general manager, personally thanked the staff for their efforts saying that it was a



A celebration of  
training at the  
Sydney Eye Hospital

long time coming. He was pleased that the Health Department is recognising the hard work of these students and providing training to meet the need to maintain high hygiene service standards.

“It is important to note that there is no coincidence between quality training and the ability to deliver top notch service delivery,” Morrell commented. Fitting training in-between hectic work schedules and ever changing task related priorities means that the improvements are emphatic and measurable.

Similar graduation ceremonies took place at Sutherland and Sydney Children’s hospitals.

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