

PRM20104 & PRM30104

## Certificates II & III in Asset Maintenance (Cleaning Operations)

Leading employers recognise the importance of the crucial role of support service staff in their organisations and the need for an ongoing formal training program.

Lennox Institute provides a nationally recognised qualification through accredited training and recognition for employees who carry out vital services in the cleaning industry.

In consultation with our clients Lennox compiles a program to include the most useful topics, grouping skills sets together to maximise development and ease of skills transfer back into the workplace.

### Training delivery

There are a number of flexible training delivery options available to you:

- 10 – 12 x 3 hour sessions delivered once a month.
- Block release to cover training in full or half day sessions.
- A combination of RPL assessment of current competency, training in recommended units and gap training as identified.

Training schedules will be arranged and set up in advance to suit your workplace requirements. Early completion of traineeships may be applied for once training and workplace assessments have been completed.



### Course content

PRMCMN201A Participate in workplace safety arrangements  
 PRMCMN202A Provide effective client service  
 HLTIN301B Comply with infection control policies and procedures  
 PRMCL19B Remove waste  
 PRMCL17B Clean a wet area  
 PRMCL33B Plan for safe and efficient cleaning activities  
 PRMCL09B Clean glass surfaces  
 PRMCL35B Maintain a cleaning storage area  
 PRMCL01B Maintain a hard floor surface  
 PRMCL02B Restore a hard floor surface

PRMCL04B Maintain a carpeted floor  
 PRMCC07A Perform basic stain removal  
 PRMCL39A Support leadership in the workplace  
 PRMCL15B Maintain furniture and fittings and room dressing  
 PRMCL16B Wash furniture and fittings  
 PRMCMN301A Contribute to workplace safety arrangements  
 PRMCL03B Replace a hard floor finish  
 PRMCL20B Clean using pressure washing  
 PRMCL37A Clean external surfaces  
 PRMCL36B Clean at high Levels  
 PRMCL10B Clean ceiling surfaces and fittings  
 PRMCL13B Clean window coverings

Courses will be customized for clients. Listed above is a sample of some of the units which may be covered:

### Fees

Please contact Lennox Institute for a detailed quotation for your state and individual requirements.

### Funding

This nationally recognised qualification may attract financial assistance for eligible employees through the Australian Apprenticeship Scheme, [www.australianapprenticeships.gov.au](http://www.australianapprenticeships.gov.au)

Please contact an Australian **Apprenticeship** Centre or Lennox Institute for current information for your state and circumstances.

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