

PRM20104 & PRM30104

## Certificates II & III in Asset Maintenance (Cleaning Operations)



Leading employers recognise the importance of the crucial role of support service staff in their organisations and the need for an ongoing formal training program.

Lennox Institute provides a nationally recognised qualification through accredited training and recognition for employees who carry out vital services in the cleaning industry.

In consultation with our clients Lennox compiles a program to include the most useful topics, grouping skills sets together to maximise development and ease of skills transfer back into the workplace.

### Training delivery

There are a number of flexible training delivery options available to you:

- 10 – 12 x 3 hour onsite sessions delivered once a month.
- Block release to cover training in full or half day sessions.
- A combination of RPL assessment of current competency, training in recommended units and gap training as identified.

Early completion of traineeships may have been completed.

Training schedules will be arranged and set up in advance to suit your workplace requirements.



### Course content

Courses will be customized for clients. Listed below is a sample of some of the units which may be covered:

PRMCMN201A Participate in workplace safety arrangements	PRMCL04B Maintain a carpeted floor
PRMCMN202A Provide effective client service	PRMCC07A Perform basic stain removal
HLTIN301B Comply with infection control policies and procedures	PRMCL39A Support leadership in the workplace
PRMCL19B Remove waste	PRMCL15B Maintain furniture and fittings and room dressing
PRMCL17B Clean a wet area	PRMCL16B Wash furniture and fittings
PRMCL33B Plan for safe and efficient cleaning activities	PRMCMN301A Contribute to workplace safety arrangements
PRMCL09B Clean glass surfaces	PRMCL03B Replace a hard floor finish
PRMCL35B Maintain a cleaning storage area	PRMCL20B Clean using pressure washing
PRMCL01B Maintain a hard floor surface	PRMCL37A Clean external surfaces
PRMCL02B Restore a hard floor surface	PRMCL36B Clean at high Levels
	PRMCL10B Clean ceiling surfaces and fittings
	PRMCL13B Clean window coverings

### Fees

Please contact Lennox Institute for a detailed quotation for your state and individual requirements.

### Funding

This nationally recognised qualification may attract financial assistance for eligible employees through the **Australian Apprenticeship Scheme**, [www.australianapprenticeships.gov.au](http://www.australianapprenticeships.gov.au)

Please contact an Australian Apprenticeship Centre or Lennox Institute for current information for your state and circumstances